



MOTTO:
**ELCARD! YOUR SECURITY OUR
PASSION**



PROFILE

ELCARD SECURITY SERVICE LTD.

HERE TO SERVE



12.0. CONTACTS:

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**ELCARD SECURITY
SERVICES LIMITED**



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SERVICE BROCHURE AND ABRIDGED PROFILE

1.0. OVERVIEW

Our world today is continuously experiencing thefts, robbery, complex threats, moral decadence, terrorist plotting, terrorist financing, insecurity and the ever growing lack of Trust from smaller scale to a large extent.

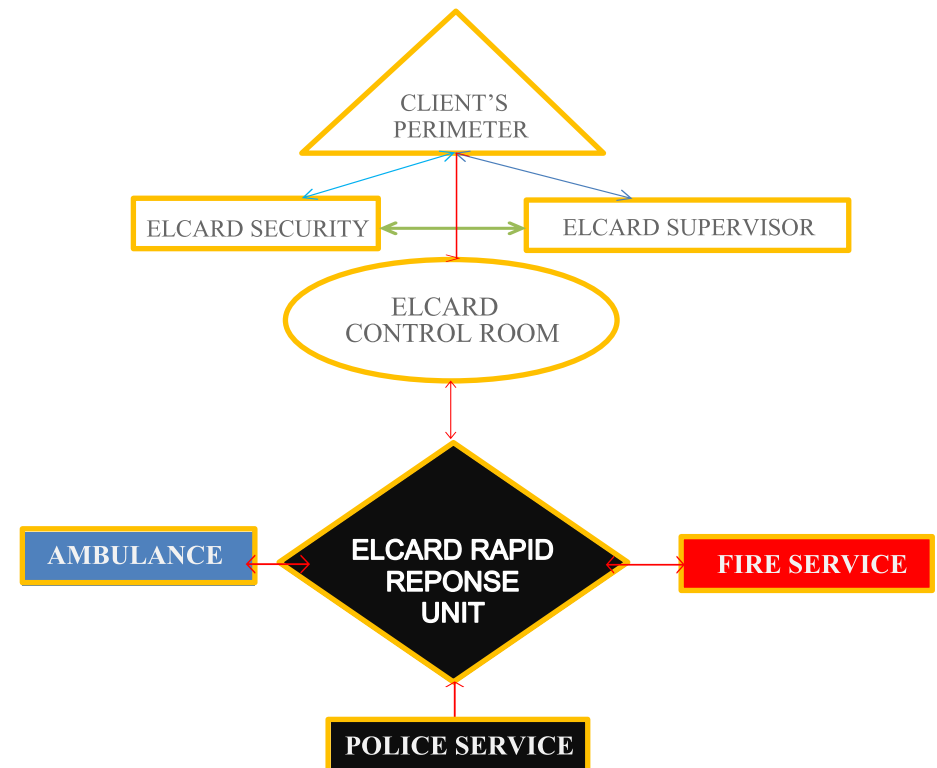
The aforementioned mentioned **SITUATIONS** gives a daring spectacle which is a wake up call on both the demanding community and the service providers to come together and devise means and gather the required

safety updates and track incidents.

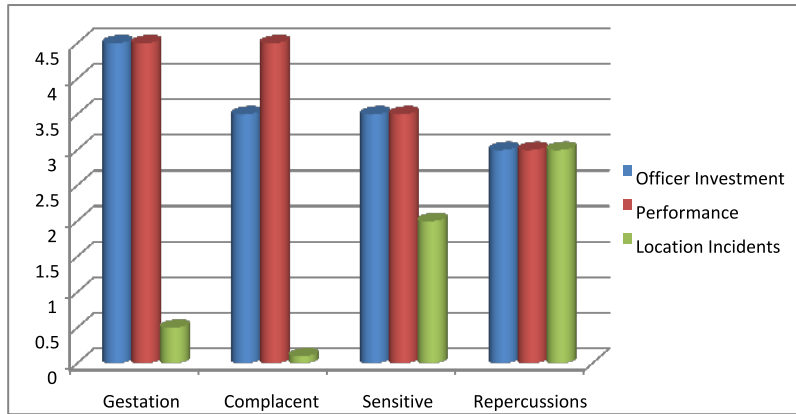
10.4. Psych and constantly update the 'technical-know-how' of our officers to make sure our service delivery is always on a top-notch level

10.5. Client satisfaction is our prime passion, with our vision peaked at matching effectiveness, maximum protection and client's utmost satisfaction.

11.0. ELCARD SECURITY CONTROL ROOM PROTECTION & COMMUNICATION HUB



10.0. AN ANALOGY OF GHANA'S GENERAL SECURITY INDUSTRY PERFORMANCE INDEX



10.1. Elcard maintains relationship between officer investment and performance index as Keys interest for sustainability. It is our tradition to invest in officers for best practices it increases the officer's work output. At both **sensitive stage and, repercussions stages**.

10.2. Performance: Elcard Security Services Limited, places emphasis on Key Performance Index and general psychology of our officers. **We address all needs with speed and measure with very meticulous ways, the performance and client satisfaction index** and this makes us unique service providers.

10.3. LOCATION INCIDENTS: Elcard State of the art Control Room Set up is able monitor and connect with each assigned location to enhance signals, wireless messages and **constantly monitor locations in a triangulation formula** introduced and tested with measures that gives

INTELLIGENCE to curb and bring under control and prosecute these dynamic minds and bad nuts from our communities.

Education on personal and corporate Security remains a one stop arena for all and sundry. Embracing safety and precaution measures, preventive knowledge, and awareness creation becomes the order of the day in our quest to feel **Protected**, live **Peacefully** and work **Guarded**.

2.0. JUSTIFICATION: ELCARD SECURITY SERVICE LTD

Elcard Security Services Limited (Elcard), is a registered and licensed security service provider, incorporated under the companies Act 2019 (Acts 992) serving Ghana and beyond our borders with a cutting edge security detailed services – that is clients focused.

Operating with a rich team coming on board with experience and expertise in the industry to deliver best practices, providing essential bespoke security services across all industries, from financial institutions, warehouses, factories, educational facilities, religious organizations, estates, homes, medical centers, banks' security and bullion escorts, just to mention a few.

The **dynamic environment and fast growing industry**, from factories sites, corporate bodies, government institutions to individual properties, call for a very safe and well-secured working environment, to maximize productivity effectively and enjoy unwavering security and peace of mind, from workplaces to entertainment arenas and private homes.

Elcard Security rises to the occasion to provide the **needed required solutions that meet with meticulous, discernibly interest in**



intelligent gathering, well-guarded and executed security apparatus and attention to details and surveillance, the ultimate goal is customer satisfaction.

Elcard personnel are marked by our friendly nature yet operates very firm in approach to work which makes it easy to work in all locations with high display of professionalisms and intervention to prevent unwanted situations and secure clients safety.

Elcard Security is equipped with state of the arts apparatus to meet the ever growing demand for excellence – maximize protection of lives and property therein.

Elcard offers a top-notch goal and vision, inculcated in all staff of the organization, as we envision to be one of the best Private Security Service delivery organizations within the West African region and beyond, with an indelible hallmark for effective and uncompromising quality of service and ensuring client satisfaction.

3.0. VISION STATEMENT: To become a leading security firm with unparalleled effectiveness, providing maximum protection focusing on clients’ satisfaction within Ghana and beyond our borders through our vision cycle.

3.1. VISION CYCLE



security training.

8.4. Elcard Security Exceptionally Trains and Rigorously Screens our Uniformed Security Professionals by utilizing various tactical approaches in combatting crimes. The theory "Enforcement through Reinforcement" is adopted in undertaken

OUR STRATEGY entails several steps to mitigate the possibilities theft and rubbery of property, or injury to persons within our clients facility.

Note: Our clients receive a zero (0) charge additional security for events three

Times within the year on their premises. And our services include all statutory holidays. All rates stated are exclusive of VAT.

9.0. ELCARD PROVIDES DEPLOYED GURADS WITH:

9.1. BRANDED UNIFORMS

9.2. TOOLS AND EQUIPMENT: Flash light, Communication gadgets, Call cards, ID Cards, Security Baton, **Ghana Police approved uniforms**, Log Books/ login in & out monitors and Pens, Shocker and pepper spray, Child Protection Access Control System. Etc.



standby to respond to demands.

- ▶ Corporate Security (Malls, Supermarkets, Schools, Factories, Churches, Banks, Fuel Stations, Warehouses, etc.)
- ▶ Special Body Guard Duties and Bullion Escorts Services
- ▶ Estates, Residential, or Home Security
- ▶ Special Event Security (SES)
- ▶ Security Assessments and Consultation (SAC)

7.1. ELECTRONIC SECURITY:

Alarm - Rapid Response Services, Commercial & Retail Security, Close Circuit Television (CCTV), Access Control Systems, Intrusion Detection Systems, Alarm Installation and Monitoring, Electric Fencing and Other Electronic Security Services, Fire Alarm Systems, Motor tracking (Geo fencing), Video/Voice Intercom, Time and Attendance System, Kids / Ward Trackers and monitors, Pet Trackers, Automated Barrier and Payment Order System (POS) Verification.

8.0. TRAINING

8.1. Continuous Professional Development (CPD) are run periodically on refresher training basis: Critical Thinking, Organizational Behavior, Effective Communication Skills, Knowledge in Industry Practice, Intelligence Gathering and Facial Psychology etc

8.2. Regular medical screening and health information sharing to boost self-Awareness.

8.3. Contracted Guards receives regular physical training to stay healthy to enable them deliver. Maintain skills specifically on

Elcard Security believes, effectiveness demands quality in knowledge, best practice and appropriate equipment and procedures usage, proper training, timely deployments, on-site assessment, performance development, availability of security and safety-inclined methods.

Elcard Security, is designed to reiterate specific understanding of effectiveness that supports what we do everyday. It is not all about revenues and profitability but believes loyalty rewards. Again, it is about being recognized as leaders in our field of service by being utterly effective and bringing security service to life.

Management and organizational structure of Elcard Security Services Ltd, is designed to provide upgrade, monitor and assess our modus operandi in a way that strictly Protects all assets within our clients' perimeter, staff, customers in general, all within the confines of the country's security regulations and good corporate governance in our sector. Integral to our business operations, future business opportunities and our reputation is the fact that we safeguard beyond assets, to maintain confidentiality and integrity of our clients and brand.

4.0. COVERAGE

Elcard Security's operates nationwide security presence, fielded with experiences supervisors, guards and coordinators managing diverse details and tasks across all the regions in the

country and beyond. We strive to meet you at the point of your need – Dream it and Elcard Security gives the results therein.



motivation at personal and corporate levels and believe its one of the great source of perseverance filled with team spirit, unity and excellence the company has chalked so far. We are proud of the reputation we've earned through our commitment to total customer satisfaction and the unending references from happy Clients. The usage of qualified workers, motivated and inspired employees, have sustained our business success to this date.

Elcard Security is committed to communicating ideas, supporting and developing everyone who works with us. We have a strong culture based on clear values and we monitor how well we are putting them into practice. We are always in touch with clients to make sure they are happy. We believe that is the best way to safeguard jobs and develop new ones.

The heart of our approach is our People and Property Focus. This is designed to ensure we continue to have the people and expertise we need to face today's challenges and to stay dressed ready for the future.

5.0. OUR POLICY STATEMENT AND COMMITMENT

Elcard Security services is committed to protecting and preserving your assets, interests and resources from all threats, whether internal or external, deliberate or plotted, to prevent negative and adverse impact on individuals, properties, brands and reputations.

6.0. MOTIVATION-TEAM SPIRIT - GUARANTEED

Elcard Security Services speak a common language of

7.0. MANNED GUARDING SERVICES



Understanding the scope and schedule for many projects, Elcard Security Services Ltd put together first class team of security professionals who are particularly suited to work. We select prospective supervisory personnel with ability and suitability for each type of project. We also prepare personnel; on